![Hill Physicians logo]

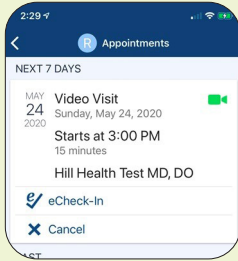# Preparing for your Video Visit:
day of your visit

When it's time to start your Video Visit, follow these easy steps below.
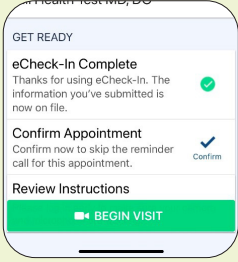
Mobile device users

1. Log into the **MyChart app.**
2. Click on **Visits**, then select your scheduled **Video Visit** (see attached screenshot).

Step 1

3. Click on **eCheck-In*.**
4. Click **Begin Visit**.**
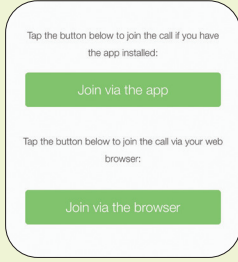5. Click **Join Via the Browser** or **Join Via the App^.**

Step 2

Step 3

GET READY

eCheck-In Complete
Thanks for using eCheck-In. The information you've submitted is now on file.

Confirm Appointment
Confirm now to skip the reminder call for this appointment.

Review Instructions

■ BEGIN VISIT

Step 4

Tap the button below to join the call if you have the app installed:

Join via the app

Tap the button below to join the call via your web browser:
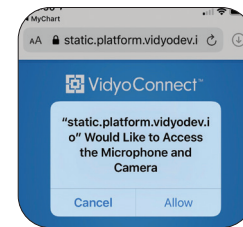
Join via the browser

Step 5

Joining Via the Browser
(recommended for new users)

6a. Click allow to give **Access to Your Microphone and Camera.**

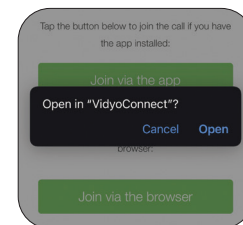**7a.** Click the check box to **Agree to the Terms and Conditions.**
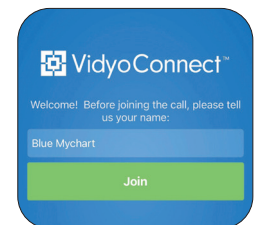
8. Click **Join.**

Step 6a

Step 7a & 8

Joining Via the App (recommended for patients who previously downloaded the VidyoConnect app)

6b. Click **Open** on the "Open in VidyoConnect" message.
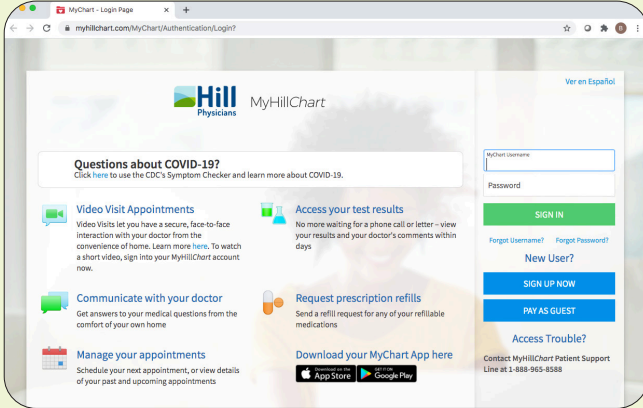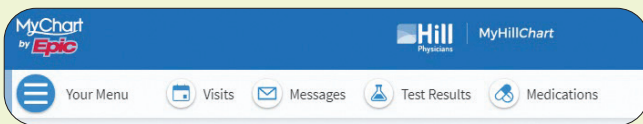
7b. Click **Join.**

Step 6b

Step 7b

* You can complete eCheck-In up to three days prior to your visit. eCheck-In is not required, but recommended. Patients may be required to pay the Video Visit copay during the eCheck-in process. To avoid delays, please be prepared to enter payment information when prompted. Contact your practice directly for additional information.

** You can join your visit up to 60 minutes prior to and 15 minutes after your appointment. You will have to schedule a new appointment if you miss this window.
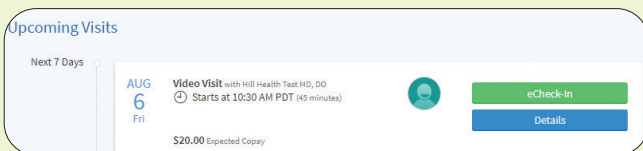
^ To download the VidyoConnect app, go to: hpmg.health4.vidyoconnect.com or select Join via the app in Step 6.
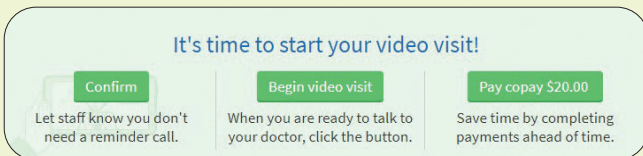
Hill
Physicians

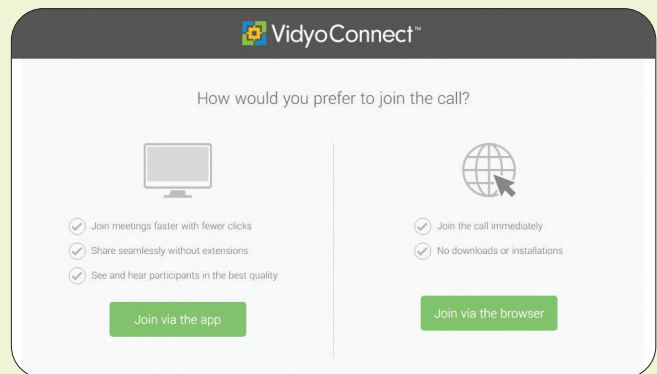**Step 1**

Step 2

Step 3 and 4

Step 5

Laptop/desktop users

1. Visit **myhillchart.com** and login to your account

2. Click on **Visits**.

3. Click **eCheck-In***.

4. Click **Details**.

5. Click **Begin Video Visit****.

6. Click **Join** via the browser (preferred) or **Join** via the app.

Step 6

*You can complete eCheck-In up to three days prior to your visit. eCheck-In is not required, but recommended. Patients may be required to pay the Video Visit copay during the eCheck-in process. To avoid delays, please be prepared to enter payment information when prompted. Contact your practice directly for additional information.

** You can join your visit up to 60 minutes prior to and 15 minutes after your appointment. You will have to schedule a new appointment if you miss this window.

^ To download the VidyoConnect app, go to: hpmg.health4.vidyoconnect.com or select Join via the app in Step 6.

Please contact our MyHill*Chart* support team at **(888) 965-8588 if you need technical assistance.**